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FOR IMMEDIATE RELEASE

Dallas Fire & EMS Achieves 24/7 Fire Coverage with Innovative Schedule Changes

DALLAS, Oregon (August 15, 2023)

The Dallas Fire Department and the City of Dallas are pleased to announce a significant enhancement to its emergency response capabilities with the implementation of 24/7 fire coverage using career staff. This achievement was made possible through scheduling changes, showcasing the Fire Departments' commitment to ensuring the safety and well-being of the community without any increase in staffing or additional working hours.

"We are very proud of our heritage as a volunteer fire department, and are very grateful for our volunteers who contribute daily to keeping our residents safe" says City Manager Brian Latta. Over the past several years, the City has transitioned into a combination department of volunteers and career staff, creating improved response times for fire calls in our community. This most recent change ensures those faster responses will now occur during the nighttime hours as well.

With the transition of around-the-clock coverage, the Dallas Fire Department continues to prioritize public safety while maintaining operational efficiency. By reallocating existing resources and reorganizing schedules, the department has successfully extended coverage of career staff to provide rapid response to emergencies at any hour of the day or night.

Fire Chief, April Wallace, emphasized the importance of this accomplishment: "Our primary goal has always been to provide the highest level of service to our community, and this new 24/7 coverage is a testament to our dedication. We have worked diligently to find a solution that ensures continuous fire protection without putting extra strain on our hardworking personnel. Even with this change, we still rely heavily on our volunteers and are always recruiting."

Mayor, Kenneth L. Woods Jr. stated, "We are excited to now have 24/7 coverage in Dallas. Keeping our community safe is important. With this new update, our fire crew is always ready to respond at all hour of the day to help protect the residents of Dallas."

The Dallas Fire Department remains prepared to respond effectively to emergencies, safeguarding the well-being of the community.

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